

Scores in GREEN have higher satisfaction and smaller gap scores than the MADCC Composite.  
 Scores in RED have lower satisfaction and larger gap scores than the MADCC Composite.

<b>NOEL LEVITZ COMPARATIVE ANALYSIS BY DAY AND EVENING</b>											
<b>SCALE</b>	<b>NATIONAL</b>		<b>MCC</b>			<b>DAY</b>			<b>EVENING</b>		
	<b>SAT</b>	<b>GAP</b>	<b>IMP</b>	<b>SAT</b>	<b>GAP</b>	<b>IMP</b>	<b>SAT</b>	<b>GAP</b>	<b>IMP</b>	<b>SAT</b>	<b>GAP</b>
<b>STUDENT CENTEREDNESS</b>	5.32	0.63	6.34	5.71	0.63	6.34	5.71	0.63	6.33	5.72	0.61
1. Students feel a sense of belonging.	5.27	0.16	5.84	5.70	0.14	5.85	5.71	0.14	5.79	5.65	0.14
16. Concern shown for students as individuals.	5.09	0.99	6.40	5.42	0.98	6.40	5.43	0.97	6.43	5.36	1.07
27. The campus staff are caring and helpful.	5.38	0.63	6.43	5.78	0.65	6.42	5.77	0.65	6.50	5.84	0.66
28. Enjoyable experience to be student on campus.	5.46	0.62	6.45	5.86	0.59	6.45	5.84	0.61	6.41	5.99	0.42
36. Students made to feel welcome on campus.	5.51	0.60	6.50	5.87	0.63	6.50	5.87	0.63	6.49	5.95	0.54
57. Administrators are approachable to students.	5.20	0.76	6.42	5.63	0.79	6.43	5.65	0.78	6.37	5.56	0.81
<b>INSTRUCTIONAL EFFECTIVENESS</b>	5.36	0.79	6.48	5.66	0.82	6.48	5.66	0.82	6.47	5.72	0.75
2. Faculty care about me as an individual.	5.34	0.59	6.10	5.60	0.50	6.09	5.62	0.47	6.16	5.51	0.65
18. Quality of instruction in classes excellent.	5.56	0.83	6.62	5.81	0.81	6.62	5.80	0.82	6.60	5.88	0.72
23. Faculty understanding of life circumstances.	5.17	0.92	6.49	5.43	1.06	6.49	5.42	1.07	6.50	5.57	0.93
29. Faculty fair/unbiased in treatment students.	5.31	0.90	6.51	5.70	0.81	6.51	5.71	0.80	6.50	5.68	0.82
37. Faculty consider differences as teach course.	5.19	0.85	6.39	5.38	1.01	6.39	5.39	1.00	6.43	5.37	1.06
46. Faculty provide feedback/progress in courses.	5.26	0.88	6.48	5.63	0.85	6.48	5.61	0.87	6.47	5.84	0.63
54. Faculty interested in my academic problems.	5.14	0.85	6.44	5.52	0.92	6.45	5.53	0.92	6.38	5.51	0.87
58. Faculty knowledgeable in their fields.	5.62	0.66	6.53	5.94	0.59	6.54	5.93	0.61	6.51	5.99	0.52
61. Faculty avail. after class/during ofc. hours.	5.54	0.64	6.51	5.90	0.61	6.52	5.90	0.62	6.49	5.95	0.54
64. Classes - practical experiences/applicable.	5.38	0.66	6.41	5.66	0.75	6.41	5.65	0.76	6.44	5.74	0.70
65. Students notified early if doing poorly.	4.88	1.26	6.50	5.20	1.30	6.51	5.21	1.30	6.41	5.18	1.23
66. Program requirements are clear/reasonable.	5.47	0.74	6.55	5.82	0.73	6.55	5.80	0.75	6.58	5.99	0.59
69. Good variety of courses provided on campus.	5.51	0.76	6.56	5.66	0.90	6.56	5.64	0.92	6.59	5.78	0.81
70. Able to experience intellectual growth here.	5.64	0.62	6.57	5.95	0.62	6.58	5.93	0.65	6.54	6.10	0.44

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<b>SCALE</b>	<b>NATIONAL</b>		<b>MCC</b>			<b>DAY</b>			<b>EVENING</b>		
	<b>SAT</b>	<b>GAP</b>	<b>IMP</b>	<b>SAT</b>	<b>GAP</b>	<b>IMP</b>	<b>SAT</b>	<b>GAP</b>	<b>IMP</b>	<b>SAT</b>	<b>GAP</b>
<b>RESPONSIVENESS TO DIVERSE POPULATIONS</b>	5.42			5.79			5.79			5.77	
81. Inst's commit to part-time students?	5.53			5.75			5.78			5.62	
82. Inst's commit to evening students?	5.42			5.62			5.65			5.49	
83. Inst's commit to older, returning learners?	5.50			5.90			5.90			5.90	
84. Inst's commit to under-represent populations?	5.31			5.78			5.80			5.68	
85. Inst's commit to commuters?	5.32			5.70			5.69			5.81	
86. Inst's commit to student with disabilities?	5.44			5.99			5.96			6.18	
<b>CAMPUS SUPPORT SERVICES</b>	4.93	0.51	6.01	5.30	0.71	6.02	5.30	0.72	5.97	5.33	0.64
10. Child care facilities available on campus.	4.45	0.16	4.89	3.77	1.12	4.92	3.78	1.14	4.70	3.80	0.90
17. Veterans' Services program are helpful.	4.55	0.11	5.23	4.84	0.39	5.17	4.84	0.33	5.62	4.90	0.72
19. Support services for displaced homemakers.	4.73	0.37	5.83	5.18	0.65	5.79	5.19	0.60	6.07	5.18	0.89
30. Career services help students to get jobs.	4.95	0.87	6.30	5.38	0.92	6.31	5.38	0.93	6.16	5.48	0.68
38. Student center is comfortable place.	5.15	0.51	6.16	5.61	0.55	6.18	5.62	0.56	6.06	5.61	0.45
47. Adequate services to help decide career.	5.16	0.85	6.49	5.62	0.87	6.50	5.60	0.90	6.44	5.79	0.65
59. Orientation services help students adjust.	5.19	0.59	6.32	5.66	0.66	6.34	5.65	0.69	6.24	5.73	0.51
<b>SAFETY AND SECURITY</b>	4.94	1.02	6.30	4.59	1.71	6.31	4.57	1.74	6.22	4.74	1.48
4. Security staff are helpful.	4.83	0.64	5.72	4.58	1.14	5.74	4.57	1.17	5.56	4.67	0.89
11. Security staff respond quickly in emergencies	4.82	1.02	6.16	4.64	1.52	6.19	4.60	1.59	5.97	4.96	1.01
24. Parking lots are well-lighted and secure.	5.06	1.03	6.45	4.25	2.20	6.46	4.31	2.15	6.39	3.95	2.44
31. Campus is safe and secure for all students.	5.50	0.74	6.57	5.30	1.27	6.55	5.27	1.28	6.66	5.52	1.14
39. Student parking space on campus is adequate.	4.46	1.69	6.48	4.20	2.28	6.49	4.14	2.35	6.42	4.67	1.75

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	<b>SAT</b>	<b>GAP</b>	<b>IMP</b>	<b>SAT</b>	<b>GAP</b>	<b>IMP</b>	<b>SAT</b>	<b>GAP</b>	<b>IMP</b>	<b>SAT</b>	<b>GAP</b>
<b>ACADEMIC ADVISING/COUNSELING</b>	5.18	0.93	6.49	5.60	0.89	6.49	5.58	0.91	6.46	5.74	0.72
6. My academic advisor is approachable.	5.40	0.79	6.54	5.71	0.83	6.55	5.70	0.85	6.44	5.79	0.65
12. Acad. advisor helps set goals to work toward.	4.99	0.97	6.41	5.35	1.06	6.42	5.34	1.08	6.33	5.43	0.90
25. Acad advisor concerned success as individual.	5.05	1.04	6.50	5.61	0.89	6.50	5.58	0.92	6.51	5.84	0.67
32. Acad. advisor knowledgeable of requirements.	5.36	0.89	6.61	5.76	0.85	6.63	5.74	0.89	6.47	5.90	0.57
40. Acad. adv. knowledge - transfer requirements.	5.09	1.01	6.45	5.51	0.94	6.44	5.46	0.98	6.50	5.87	0.63
48. Counsel. staff care about students.	5.14	0.86	6.40	5.65	0.75	6.41	5.63	0.78	6.39	5.79	0.60
52. School does what can help reach educ. goals.	5.19	0.98	6.50	5.58	0.92	6.50	5.59	0.91	6.58	5.56	1.02
<b>ADMISSIONS AND FINANCIAL AID</b>	5.08	0.92	6.41	5.44	0.97	6.42	5.41	1.01	6.40	5.65	0.75
7. Financial aid available for most students.	5.08	1.11	6.49	5.30	1.19	6.50	5.30	1.20	6.41	5.32	1.09
13. Financial aid awards announced in time.	4.85	1.16	6.33	5.19	1.14	6.34	5.18	1.16	6.29	5.28	1.01
20. Financial aid counselors are helpful.	5.01	1.02	6.50	5.40	1.10	6.49	5.35	1.14	6.54	5.71	0.83
33. Admiss. counselors accurately portray campus.	5.08	0.65	6.26	5.52	0.74	6.25	5.49	0.76	6.27	5.77	0.50
41. Admissions staff are knowledgeable.	5.33	0.79	6.51	5.63	0.88	6.51	5.59	0.92	6.51	5.93	0.58
49. Admiss. counselors respond to needs/requests.	5.13	0.80	6.38	5.57	0.81	6.38	5.54	0.84	6.40	5.82	0.58
<b>ACADEMIC SERVICES</b>	5.39	0.63	6.44	5.76	0.68	6.45	5.76	0.69	6.38	5.82	0.56
14. Library resources and services are adequate.	5.54	0.58	6.36	5.86	0.50	6.42	5.88	0.54	6.05	5.76	0.29
21. Sufficient number of study areas on campus.	5.30	0.63	6.38	5.60	0.78	6.38	5.59	0.79	6.38	5.74	0.64
26. Library staff are helpful and approachable.	5.45	0.47	6.34	5.95	0.39	6.35	5.93	0.42	6.27	6.12	0.15
34. Computer labs are adequate and accessible.	5.52	0.64	6.57	5.78	0.79	6.56	5.76	0.80	6.62	5.92	0.70
42. Equip. in lab facilities is kept up to date.	5.40	0.71	6.51	5.70	0.81	6.51	5.70	0.81	6.49	5.73	0.76
50. Tutoring services are readily available.	5.33	0.61	6.42	5.81	0.61	6.44	5.83	0.61	6.32	5.70	0.62
55. Acad. support svcs. meet needs of students.	5.20	0.74	6.48	5.67	0.81	6.47	5.66	0.81	6.51	5.77	0.74

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<b>REGISTRATION EFFECTIVENESS</b>	5.37	0.77	6.48	5.67	0.81	6.48	5.69	0.79	6.47	5.62	0.85
5. Registration personnel are helpful.	5.32	0.83	6.45	5.58	0.87	6.43	5.56	0.87	6.54	5.74	0.80
8. Classes scheduled at convenient times.	5.38	1.03	6.63	5.53	1.10	6.63	5.63	1.00	6.62	4.94	1.68
15. Able register for classes with few conflicts.	5.37	0.96	6.60	5.53	1.07	6.61	5.59	1.02	6.59	5.19	1.40
35. Policies/proced. re: regist/course selection.	5.39	0.73	6.48	5.79	0.69	6.48	5.75	0.73	6.46	6.07	0.39
43. Class change (drop/add) policies reasonable.	5.40	0.66	6.46	5.84	0.62	6.47	5.83	0.64	6.36	5.97	0.39
51. Convenient ways of paying school bill.	5.36	0.75	6.47	5.59	0.88	6.48	5.58	0.90	6.44	5.67	0.77
56. Business office open hours convenient.	5.33	0.68	6.42	5.61	0.81	6.43	5.66	0.77	6.39	5.37	1.02
60. Billing policies are reasonable.	5.26	0.76	6.39	5.58	0.81	6.39	5.58	0.81	6.39	5.60	0.79
62. Bookstore staff are helpful.	5.48	0.52	6.40	6.00	0.40	6.41	6.00	0.41	6.39	6.06	0.33
<b>SERVICE EXCELLENCE</b>	5.21	0.72	6.36	5.67	0.69	6.36	5.66	0.70	6.34	5.73	0.61
5. Registration personnel are helpful.	5.32	0.83	6.45	5.58	0.87	6.43	5.56	0.87	6.54	5.74	0.80
22. People on campus respect /support. of others.	5.22	0.67	6.33	5.73	0.60	6.36	5.72	0.64	6.22	5.86	0.36
26. Library staff are helpful and approachable.	5.45	0.47	6.34	5.95	0.39	6.35	5.93	0.42	6.27	6.12	0.15
27. The campus staff are caring and helpful.	5.38	0.63	6.43	5.78	0.65	6.42	5.77	0.65	6.50	5.84	0.66
44. Generally know what's happening on campus.	4.88	0.62	6.03	5.49	0.54	6.06	5.50	0.56	5.84	5.45	0.39
57. Administrators are approachable to students.	5.20	0.76	6.42	5.63	0.79	6.43	5.65	0.78	6.37	5.56	0.81
62. Bookstore staff are helpful.	5.48	0.52	6.40	6.00	0.40	6.41	6.00	0.41	6.39	6.06	0.33
63. Seldom get "run-around" on campus.	5.07	0.96	6.47	5.40	1.07	6.48	5.39	1.09	6.46	5.51	0.95
67. Channels - express student complaints avail.	4.87	1.03	6.34	5.45	0.89	6.33	5.46	0.87	6.42	5.46	0.96

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<b>CONCERN FOR THE INDIVIDUAL</b>	5.19	0.87	6.38	5.59	0.79	6.38	5.59	0.79	6.40	5.63	0.77
2. Faculty care about me as an individual.	5.34	0.59	6.10	5.60	0.50	6.09	5.62	0.47	6.16	5.51	0.65
16. Concern shown for students as individuals.	5.09	0.99	6.40	5.42	0.98	6.40	5.43	0.97	6.43	5.36	1.07
25. Acad advisor concerned success as individual.	5.05	1.04	6.50	5.61	0.89	6.50	5.58	0.92	6.51	5.84	0.67
29. Faculty fair/unbiased in treatment students.	5.31	0.90	6.51	5.70	0.81	6.51	5.71	0.80	6.50	5.68	0.82
48. Counsel. staff care about students.	5.14	0.86	6.40	5.65	0.75	6.41	5.63	0.78	6.39	5.79	0.60
<b>CAMPUS CLIMATE</b>	5.25	0.69	6.34	5.63	0.71	6.35	5.63	0.72	6.34	5.67	0.67
1. Students feel a sense of belonging.	5.27	0.16	5.84	5.70	0.14	5.85	5.71	0.14	5.79	5.65	0.14
2. Faculty care about me as an individual.	5.34	0.59	6.10	5.60	0.50	6.09	5.62	0.47	6.16	5.51	0.65
16. Concern shown for students as individuals.	5.09	0.99	6.40	5.42	0.98	6.40	5.43	0.97	6.43	5.36	1.07
22. People on campus respect /support. of others.	5.22	0.67	6.33	5.73	0.60	6.36	5.72	0.64	6.22	5.86	0.36
27. The campus staff are caring and helpful.	5.38	0.63	6.43	5.78	0.65	6.42	5.77	0.65	6.50	5.84	0.66
28. Enjoyable experience to be student on campus.	5.46	0.62	6.45	5.86	0.59	6.45	5.84	0.61	6.41	5.99	0.42
31. Campus is safe and secure for all students.	5.50	0.74	6.57	5.30	1.27	6.55	5.27	1.28	6.66	5.52	1.14
36. Students made to feel welcome on campus.	5.51	0.60	6.50	5.87	0.63	6.50	5.87	0.63	6.49	5.95	0.54
44. Generally know what's happening on campus.	4.88	0.62	6.03	5.49	0.54	6.06	5.50	0.56	5.84	5.45	0.39
45. Institution has good reputation in community.	5.57	0.44	6.44	6.02	0.42	6.44	6.01	0.43	6.44	6.09	0.35
52. School does what can help reach educ. goals.	5.19	0.98	6.50	5.58	0.92	6.50	5.59	0.91	6.58	5.56	1.02
57. Administrators are approachable to students.	5.20	0.76	6.42	5.63	0.79	6.43	5.65	0.78	6.37	5.56	0.81
59. Orientation services help students adjust.	5.19	0.59	6.32	5.66	0.66	6.34	5.65	0.69	6.24	5.73	0.51
63. Seldom get "run-around" on campus.	5.07	0.96	6.47	5.40	1.07	6.48	5.39	1.09	6.46	5.51	0.95
67. Channels - express student complaints avail.	4.87	1.03	6.34	5.45	0.89	6.33	5.46	0.87	6.42	5.46	0.96